

# Engaging stakeholders

At ACEN, we place our stakeholders' interests at the core of our operations, ensuring that we nurture bonds with our partners in sustainability. We proactively engage with them through open dialogue to better understand their needs and identify their key concerns. We constantly collaborate with them and involve them throughout our business process as an opportunity to communicate our sustainability strategy. In this way, we can create long-term shared value.

## Investors and creditors

### Value proposition

- Maximize shareholder value
- Address investor concerns in a timely fashion
- Increase the market's understanding of corporate developments
- Ensure fair valuation of the company's shares
- Maintain adequate capital for ACEN's operations and project developments

### Importance of the relationship

They sharpen our focus on sustainability and help shape our renewables expansion.

### How we engage

- Annual Shareholders' Meeting
- Disclosures to the SEC, PSE, and SGX
- Quarterly investor and analyst briefings
- Special information sessions on key transactions (e.g., ETM; 2030 strategy)
- Site visits
- Comprehensive Integrated Report
- Regular meetings with senior management for company updates



## Customers

### Value proposition

- To provide an excellent customer experience (CX) throughout the customer journey, from canvassing, signing up, switching, billing and collection, and renewal.

### Importance of the relationship

As key enablers of the energy transition, they provide opportunities to expand the renewables space.

### How we engage

- Proactive discussions with customers to understand their power requirements for customized customer solutions
- Dedicated RES website and social media properties that are kept up to date to disseminate information and answer frequently asked questions
- Organized interactive online and onsite seminars and conferences
- Participation in industry conferences
- Plant tours



## Partners and suppliers

### Value proposition

- To build and sustain mutually beneficial strategic partnerships with sustainability-aligned partners

### Importance of the relationship

They provide us with competitive advantage in accelerating our renewables expansion globally.

### How we engage

- Actively seeking collaboration opportunities
- Alignment to E&S Policy
- Close coordination and continuous dialogue; exchanging best practices





## Government and regulators

### Value proposition

- To be a steadfast partner in policy formulation and adherence

### Importance of the relationship

They provide the regulatory framework to enable our business and ensure continuity of operations.

### How we engage

- Compliance with government regulations and leading practices in corporate governance
- Participative regulatory audits
- Close and constant communication with regulators



## Employees

### Value proposition

- To maintain a safe and rewarding work environment that promotes the personal development of all company employees

### Importance of the relationship

Our employees are the bloodline of our business and the key to our success.

### How we engage

- Monthly internal e-newsletters for information sharing
- Collaborative employee engagement committees that give power to employees to impact their organization
- Organized townhalls
- Regular provision of wellness and mental health consultation services
- Supervised sports and health programs
- Professional and personal development via online on-demand learning



## Community

### Value proposition

- To promote socio-economic progress in our host communities and surrounding areas

### Importance of the relationship

They are our partners in making projects tangible, successful and sustainable.

### How we engage

- Designated Stakeholder Management Officer for each project including at the corporate level
- Regular and continuing community assessment, in line with ESMS policy
- Institutional development initiatives with local governments
- Community welfare and other support programs focused on education and healthcare



## Media and other stakeholders

### Value proposition

- To provide information about corporate developments and management perspective to the broader public

### Importance of the relationship

They act as catalyst for us to communicate our vision and initiatives while driving corporate equity.

### How we engage

- Dedicated Communications team
- Media briefings
- Regular participation in industry conferences and speaking engagements

